



Customer and Market Operations
003/25.09.08
EMEA Customer Care

Service Bulletin No. SB-

RM-38

SERVICE DEVICES, SPARE PARTS AND SWAP PACKAGES (LEVEL 2)

Version history:		
Version 26	25.09.08	Code for green E&A SWAP package added (still available)
Version 25	02.09.08	Code for LCD (4850901) added to manual ordering process (please see Spare Part SB-036)
Version 24	23.05.08	Code for pink Gulf SWAP package removed
Version 23	05.05.08	Code for green E&A SWAP package removed
Version 22	26.03.08	Code for black Greece SWAP package removed
Version 21	18.01.08	Codes for pink France and silver Ukraine SWAP packages removed
Version 20	09.01.08	Codes for silver S-Africa & Russia and black Gulf SWAP packages removed
Version 19	27.11.07	Codes for green Ukraine, W-R France & Ukraine & Greece and W-G Ukraine SWAP packages removed
Version 18	22.10.07	Code for A-cover (black) assembly changed (0266382 -> 0251577)
Version 17	18.10.07	Some codes for E&A, EU, Russia, S-Africa SWAP packages removed
Version 16	01.10.07	Some codes for Israel, Turkey, S-Africa, Greece and France SWAP packages removed
Version 15	03.09.07	Code for Gulf (silver) SWAP package removed
Version 14	28.08.07	Codes for France (green & silver) SWAP packages removed
Version 13	16.08.07	Code for flex buffer tapes added. Please see also SB-020
Version 12	10.08.07	Code for Battery cover changed (0256400 -> 0251280)
Version 11	08.08.07	Code for Russia W-R Refresh SWAP package removed
Version 10	07.08.07	Code for Russia Pink SWAP package removed
Version 9	09.03.07	Notes concerning the colours added
Version 8	09.02.07	Codes for aluminium lower side rail (left & right) added
Version 7	29.01.07	Code for Swivel main assembly added
Version 6	05.10.06	Codes for white/red and white/grey SWAP packages added
Version 5	26.09.06	Codes for new mechanical parts added
Version 4	11.05.06	Codes for green and black mechanical parts added
Version 3	05.05.06	Codes for SWAP packages (for green & black) added
Version 2	10.04.06	Codes for SWAP packages added
Version 1	09.03.06	Initial version



PRODUCT	TYPE	CODE	NOTE
POS Flash Dongle (for E&A)	FLS-4S	-	Not available anymore
Universal Power Supply	ACF-8	068003 2	
USB Cable	DKU-2	073023 8	
Charging Adapter Cable	CA-44	075022 1	
Opening Tool	SRT-6	077043 1	
Camera Tool	SS-45	078052 4	
Soldering Jig	RJ-113	078071 3	

New service devices for RM-38 are marked with **bold text**.

Lead free rework must be used when repairing RM-38 phones.

In addition to above-mentioned service devices, following accessories are needed:

TYPE	DESCRIPTION
BP-6M	BATTERY PACK
AC-3	COMPACT CHARGER
HS-20	HEADSET

More detailed information e.g. for flash concept can be found from Level 1 & 2 Service Manual on NOL.

Spare parts:

Note: Components in following list marked with **bold text** are new components, which have not been used in other older phone models.

MSL = Moisture Sensitive Level. For more detailed information how to handle components, which need special handling, please see General Special Component Handling document in NOL (support library / others / general / instructions).

		CMO / EMEA CUSTOMER CARE SALO	
		(LEVEL 2) SPARE PARTS LIST FOR	
		TRANSCEIVER RM-38 NOKIA 3250	

☐ Level 1 ☒ Level 2 ☐ Level 3 ☐ Level 4

Version 26



ITEM	CODE	DESCRIPTION	NOTE
I003	0251118	A-COVER ASSEMBLY P3153 (WHITE)	White/grey & white/red variants
I036	0251120	BATTERY COVER ASSEMBLY RED P3153	
I036	0251121	BATTERY COVER ASSEMBLY GREY P3153	
I036	0251280	BATTERYCOVER ASSEMBLY (BLACK)	black, green, pink & silver variants
I003	0251577	A-COVER ASSEMBLY (BLACK)	
A8	0263667	SWIVEL MAIN ASSEMBLY (BLACK)	black, green, pink & silver variants
I213	0263683	CAMERA LENS ASSEMBLY P1836	black, green, pink & silver variants
A6	0263871	1KN PHS FLEX MAIN ASSY	
A9	0263905	LOWER AUDIOBOX ASSEMBLY (BLACK)	black, green, pink & silver variants
A3	0263953	AUDIO PIPE ASSEMBLY P1836	black, green, pink & silver variants
I007	0264196	DISPLAY SHIELD ASSY P1836	
I003	0268573	A-COVER SILVER ASSY	
I003	0268574	A-COVER GREEN ASSY	
I003	0268575	A-COVER PINK ASSY	
A3	0269646	AUDIO PIPE ASSEMBLY P3153 (WHITE)	White/grey & white/red variants
I213	0269647	CAMERA LENS ASSEMBLY RED P3153	
A9	0269648	LOWER AUDIOBOX ASSEMBLY P3153 (WHITE)	White/grey & white/red variants
A8	0269652	SWIVEL MAIN ASSEMBLY P3153 (WHITE)	White/grey & white/red variants
I213	0269656	CAMERA LENS ASSEMBLY GREY P3153	
G2200	4707575	RTC BACKUP CAPAC 311 SIZE FOR 2.6V 4UAH	
A2	-	LCD AM 176X208 TFD CO Levi	Please see Spare part SB-036
I211	4858065	CAMERA MOD 2Mpix 1608x1208 VS6750 SMIA95	
F1114	5119049	FUSE F 0.5A 32V 0402	
S3200	5209897	SWITCH DET SPST-NO 5V 1MA	
X2070	5409255	SM LYNX BATT CONN 3POL 12V 2A H7.7	



X2400	5460063	SM CONN 2X25F P0.5 50V.5A PWB/PWB	
X2402	5469219	SM CONN 2X12F P0.4 30V.3A PWB/PWB	
A7	5650385	ANTENNA ASSEMBLY EU P1836 (BLACK)	black, green, pink & silver variants
A7	5650635	ANTENNA ASSEMBLY EU RED P3153	
A7	5650636	ANTENNA ASSEMBLY EU GREY P3153	
I101	6380231	SCREW M1.8X5.3 ISO898-1 REMFORM T6 BLACK	
I017	6380460	SCREW M1.6X8.0 TAPTITE 2000 CLEAR	
I018	6380461	SCREW M1.6X8.0 TAPTITE 2000 BLACK	
X2403	6443166	C-CLIP	
X2404	6443166	C-CLIP	
X6003	6443166	C-CLIP	
X6004	6443166	C-CLIP	
X7550	6443166	C-CLIP	
X7551	6443166	C-CLIP	
X7552	6443166	C-CLIP	
I030	9401432	CABLE SUPPORT TAPE	
I208	9401727	LOWER COAX TAPE	
I034	9401728	ANTENNA LABEL TAPE	
I216	9403451	FLEX BUFFER TAPES	See SB-020
I215	9440038	LOWER BACK COVER BLACK P1836	
I215	9440040	LOWER BACK COVER SILVER P1836	
I215	9440041	LOWER BACK COVER GREEN P1836	
I215	9440042	LOWER BACK COVER PINK P1836	
I203	9441299	LOWER CAP COVER P3153 (WHITE)	White/grey & white/red variants
I031	9441300	POP_PORT DOOR RED	
I031	9441301	POP PORT DOOR GREY	
I201	944131	LOWER FRONT COVER P3153 (WHITE)	White/grey &



	0		white/red variants
I215	944131	LOWER BACK COVER P3153 (WHITE)	White/grey & white/red variants
A1	944133	CAP COVER ASSEMBLY P3153 (WHITE)	White/grey & white/red variants
I201	945440	LOWER FRONT COVER BLACK P1836	
A1	945446	CAP COVER (BLACK)	black, green, pink & silver variants
I203	945472	LOWER CAP COVER MOULDING (BLACK)	black, green, pink & silver variants
I031	945531	POP-PORT DOOR (BLACK)	black, green, pink & silver variants
I201	945596	LOWER FRONT COVER SILVER P1836	
I201	945596	LOWER FRONT COVER GREEN P1836	
I201	945596	LOWER FRONT COVER PINK P1836	
I013	959084	RF-SHIELD LID	
I012	959084	RETU-TAHVO-SHIELD LID	
I004	979850	KEYMAT ASSY SYMBIAN BLACK	
I004	979850	KEYMAT ASSY SYMBIAN SILVER	
I004	979850	KEYMAT ASSY SYMBIAN GREEN	
I004	979850	KEYMAT ASSY SYMBIAN PINK	
I202	979850	KEYMAT ASSY NUMERIC BLACK LATIN	
I202	979851	KEYMAT ASSY NUMERIC BLACK ARABIC	
I202	979851	KEYMAT ASSY NUMERIC BLACK GREEK	
I202	979851	KEYMAT ASSY NUMERIC BLACK CYRILLIC	
I202	979851	KEYMAT ASSY NUMERIC BLACK HEBREW	
I202	979851	KEYMAT ASSY NUMERIC SILVER LATIN	
I202	979852	KEYMAT ASSY NUMERIC SILVER ARABIC	
I202	979852	KEYMAT ASSY NUMERIC SILVER GREEK	
I202	979852	KEYMAT ASSY NUMERIC SILVER CYRILLIC	
I202	979852	KEYMAT ASSY NUMERIC SILVER HEBREW	
I202	979852	KEYMAT ASSY NUMERIC GREEN LATIN	



I202	979853 1	KEYMAT ASSY NUMERIC GREEN ARABIC	
I202	979853 2	KEYMAT ASSY NUMERIC GREEN GREEK	
I202	979853 3	KEYMAT ASSY NUMERIC GREEN CYRILLIC	
I202	979854 9	KEYMAT ASSY NUMERIC GREEN HEBREW	
I202	979855 0	KEYMAT ASSY NUMERIC PINK LATIN	
I202	979855 3	KEYMAT ASSY NUMERIC PINK ARABIC	
I202	979855 4	KEYMAT ASSY NUMERIC PINK GREEK	
I202	979855 6	KEYMAT ASSY NUMERIC PINK CYRILLIC	
I202	979855 8	KEYMAT ASSY NUMERIC PINK HEBREW	
I214	979855 9	KEYMAT ASSY MUSIC BLACK	
I214	979856 0	KEYMAT ASSY MUSIC SILVER	
I214	979856 1	KEYMAT ASSY MUSIC GREEN	
I214	979856 2	KEYMAT ASSY MUSIC PINK	
I202	979984 1	KEYMAT ASSY NUMERIC WHITE LATIN P3153	
I202	979984 4	KEYMAT ASSY NUMERIC WHITE ARABIC P3153	
I202	979984 5	KEYMAT ASSY NUMERIC WHITE GREEK P3153	
I202	979984 6	KEYMAT ASSY NUMERIC WHITE CYRILLIC P3153	
I202	979984 8	KEYMAT ASSY NUMERIC WHITE HEBREW P3153	
I004	979984 9	KEYMAT ASSY SYMBIAN WHITE P3153	
I214	979985 1	KEYMAT ASSY MUSIC WHITE P3153	
I212	990024 8	LOWER SIDE RAIL LEFT	
I204	990024 9	LOWER SIDE RAIL RIGHT	
I212	990152 8	LOWER SIDE RAIL LEFT ALUMINUM P3153	
I204	990152 9	LOWER SIDE RAIL RIGHT ALUMINUM P3153	

When repairing RM-38 phones lead free rework method must be used.



SWAP packages:

0087131	N3250 RM-38 SWAP ENGINE FRANCE BLACK
0087132	N3250 RM-38 SWAP ENGINE S-A PINK
0087136	N3250 RM-38 SWAP ENGINE UKRAINE PINK
0087139	N3250 RM-38 SWAP ENGINE UKRAINE BLACK
0087140	N3250 RM-38 SWAP ENGINE TURKEY PINK
0087142	N3250 RM-38 SWAP ENGINE TURKEY SILVER
0087143	N3250 RM-38 SWAP ENGINE TURKEY BLACK
0087149	N3250 RM-38 SWAP ENGINE E&A GREEN
0087150	N3250 RM-38 SWAP ENGINE E&A SILVER
0087151	N3250 RM-38 SWAP ENGINE E&A BLACK
0087156	N3250 RM-38 SWAP ENGINE GREECE PINK
0087157	N3250 RM-38 SWAP ENGINE GREECE GREEN
0087158	N3250 RM-38 SWAP ENGINE GREECE SILVER
0087161	N3250 RM-38 SWAP ENGINE GULF GREEN
0087673	N3250 REFRESH RM-38 SWAP ENGINE GULF W-R
0087674	N3250 REFRESH RM-38 SWAP ENGINE GULF W-G

All swap packages include complete assembled swap transceiver.